

Getting Started with the IntelView POS Server and Database Applications

User's Guide

IMPORTANT!

Keep this document with the IntelView POS computer.

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About this Guide

This user's guide explains how to start and shutdown the IntelView POS (IntelView) database and server applications. Other related documents are:

- Administrator's Guide, 8000-2648-04
- Operator's Guide, 8000-2648-05

In addition, help files are included with the Administrator and Operator Client applications.

If you need assistance...

If you need service for your IntelView system, contact your Sales Representative.

What are the IntelView Server and Database Applications?

The IntelView Server and Database applications reside on the IntelView server computer and enable monitoring of point-of-sale (POS) transactions at your store.

- The **IntelView Server** application collects and interprets transaction data from the POS system, saves the information to the IntelView database, provides data mining functions, and controls the recording and playback of digital video from Intellex Digital Video Recorders.
- The **IntelView Database** is a relational database that runs on the IntelView computer. All transaction data collected by the IntelView Server is stored in this database.

Both of these applications must be running in order for the system to monitor POS transactions. **If either of these applications is not operating, no POS information will be saved to the database.** This will prevent you from using the Administrator or Operator Client applications to create exceptions or data mine stored transactions.

Normally, the IntelView Server and Database applications start automatically and do not require you to do anything. However, on rare occasions, you may need to start these applications manually. You may also need to shutdown the server and exit the database for system maintenance purposes.

Determining if the Database and Server Applications are Currently Running

Small pictures, called **icons**, appear on your Windows™ NT task bar if the IntelView Database and Server are currently running.

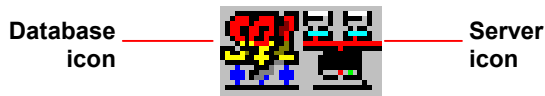
Note: You must be working at the IntelView server computer to determine if the Database and Server applications are running.

To determine if the Database and Server applications are running:

1. Display the Windows NT task bar.

Tip: This is where you find the **Start Menu**. It normally appears at the bottom of the screen.

2. Look for the following icons (enlarged for detail):



If these icons do not appear in the task bar, you will need to start the applications manually.

Starting the Database and Server Applications

The **IntelView Startup** file starts both the Database and Server applications in the correct sequence. There are two ways to start this file:

- Double click the **IntelView Startup** icon on the desktop.



OR

- Display the Start Menu. Click **Start->Programs->Startup->IntelView Startup**.

IMPORTANT! Only the IntelView Startup file should be used to start the database.

Starting Server Application

If the database is running and you need to start the **server** application only, use one of the following procedures.

- Double click the **IntelView Server** shortcut icon on the desktop.



OR

- Display the Start Menu. Click **Start->Programs->Sensormatic->IntelView Server**.

OR

- Use Windows Explorer to locate the following directory:

D:\Program Files\IntelView POS\Server\IntelView Server.exe.

Closing the Server and Database Applications

Follow these procedures if you need to shutdown the IntelView computer for any reason.

Shutting Down the Server Application

This stops the collection of POS transaction data.

1. Locate the Server icon in the task bar.
2. Display the popup menu (right click the icon).
3. Select **Shutdown**.

Exiting the Database Application

This stops the database.

1. Locate the Database icon in the task bar.
2. Display the popup menu (right click the icon).
3. Select **Exit**.