

Product Lifecycle Notification

Date: 06/24/2021
Region: Global
Product: VideoEdge NVRs - Sandy Bridge CPU
Brand: American Dynamics



Scope

We are pleased to announce that we have released a new range of VideoEdge NVRs. This new hardware provides expanded capabilities regarding throughput and overall system performance. To put more resources toward supporting this latest iteration, we are restating that support for the VideoEdge NVRs based on the Intel Sandy Bridge CPU platform has ended.

The VideoEdge NVRs based on the Sandy Bridge CPU were discontinued at the end of April 2014 and replaced at that time. It is now beyond the 5-year support period offered by American Dynamics and no further firmware updates; hardware troubleshooting or repair services will be provided for these products.

Product Lifecycle Milestones	Effective Date
End of Support – Firmware updates, hardware troubleshooting and repair services are not available after the effective date.	04/30/2019

Affected Products

The following product codes are discontinued.

Product Code	Description
ADVED00N0N4A	VE NVR Desk,4 IP cam, no storge
ADVED02N0N4A	VE NVR Desk,4IP cam,2TB storge
ADVED04N0N4A	VE NVR Desk,4IP cam,4TB storge
ADVED00N0H4A	VE Hybrid 8 anlg,4IP cam, no store
ADVED02N0H4A	VE Hybrid 8 anlg,4IP cam, 2TB str
ADVED04N0H4A	VE Hybrid 8 ANLG,4IP CAM,4TB STR
ADVER15R5H2A	VE Hybrid 2U,16 anlg,15TB store
ADVER00N0H2A	VE Hybrid 2U,16 anlg,0TB store
ADVER03N0H2A	VE Hybrid 2U,16 anlg,3TB store
ADVER06N0H2A	VE Hybrid 2U,16 anlg,6TB store
ADVER12N0H2A	VE Hybrid 2U,16 anlg,12TB store
ADVER15R5H3A	VE Hybrid 3U,32 anlg,15TB store
ADVER00N0H3A	VE Hybrid 3U,32 anlg,0TB store
ADVER03N0H3A	VE Hybrid 3U,32 anlg,3TB store
ADVER06N0H3A	VE Hybrid 3U,32 anlg,6TB store
ADVER12N0H3A	VE Hybrid 3U,32 anlg,12TB store

The following new Product Codes will be released.

Product Code	Description
ADVED00N0N5G	VE CMPCT DSK NVR, 0TB JBOD
ADVED04N0N5G	VE CMPCT DSK NVR, 4TB JBOD
ADVER18R5H2G	VE 2U HYBRID W 16 AG,18TB RD5
ADVER00N0H2G	VE 2U HYBRID W 16 AG 0TB
ADVER10N0H2G	VE 2U HYBRID W 16 AG,10TB JBOD
ADVER18R5H3G	VE 3U HYBRID W 32 AG,18TB RD5
ADVER00N0H3G	VE 3U HYBRID W 32 AG,0TB
ADVER10N0H3G	VE 3U HYBRID W 32 AG,10TB JBOD

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
Order Entry	(800) 507-6268
Sales	Contact your local sales rep. or email BTS-Inside.Sales@jci.com
Technical Support	<p>American Dynamics North America: 800-507-6268 or 800-392-2873, Option 2</p> <p>South America: 561-912-6259, Option 2</p> <p>EMEA: +800-2255-8926 EMEA: +31-475-352-722 APAC: +800-2255-8926 APAC: +91-80-4199-0994 Or Email: Video-Support@jci.com</p>
Product Manager	James McKnight



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For additional information, please visit www.americandynamics.net.