

## Product Lifecycle Notification

**Date:** 12/08/2021  
**Region:** Global  
**Product:** VideoEdge Micro NVR – G Models  
**Brand:** American Dynamics



### Scope

VideoEdge Micro NVRs, with part numbers of the form 'ADVEMxxN0NP8AG', were discontinued at the end of April 2021. We are pleased to announce that we will release a new version of the VideoEdge Micro NVR, this new hardware provides expanded capabilities regarding throughput and overall system performance.

To put more resources toward supporting this latest iteration, we are restating that support for the previous VideoEdge Micro NVRs, with part numbers of the form 'ADVEMxxN0NP8AG', will end on 05/01/2026. No further firmware updates, hardware troubleshooting or repair services will be provided beyond the 5-year support period offered by American Dynamics.

Product Lifecycle Milestones	Effective Date
<b>End of Support</b> – Firmware updates, hardware troubleshooting and repair services are not available after the effective date.	05/01/2026

## Affected Products

The following product codes are discontinued.

Product Code	Description
ADVEM04N0NP8AG	VideoEdge Micro NVR, 4TB storage, 8 POE ports, no RAID, supports up to 8 cameras
ADVEM02N0NP8AG	VideoEdge Micro NVR, 2TB storage, 8 POE ports, no RAID, supports up to 8 cameras
ADVEM01N0NP8AG	VideoEdge Micro NVR, 1TB storage, 8 POE ports, no RAID, supports up to 8 cameras
ADVEM00N0NP8AG	VideoEdge Micro NVR, 0TB storage, 8 POE ports, no RAID, supports up to 8 cameras

The following replacement Product Codes will be released.

Product Code	Description
ADVEM06N0NP8AH	VideoEdge Micro NVR, 6TB storage, 8 POE ports, supports up to 8 cameras
ADVEM12N0NP8AH	VideoEdge Micro NVR, 12TB storage, 8 POE ports, supports up to 8 cameras

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
<b>Order Entry</b>	(800) 507-6268
<b>Sales</b>	Contact your local sales rep. or email <a href="mailto:BTS-Inside.Sales@jci.com">BTS-Inside.Sales@jci.com</a>
<b>Technical Support</b>	<p><b>American Dynamics</b>            North America: 800-507-6268 or 800-392-2873, Option 2</p> <p>South America: 561-912-6259, Option 2</p> <p>EMEA: +800-2255-8926            EMEA: +31-475-352-722            APAC: +800-2255-8926            APAC: +91-80-4199-0994            Or Email: <a href="mailto:Video-Support@jci.com">Video-Support@jci.com</a></p>
<b>Product Manager</b>	<a href="#">James McKnight</a>



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For additional information, please visit [www.americandynamics.net](http://www.americandynamics.net).