

Product Lifecycle Notification

Date: 07/07/2021
Region: Global
Product: VideoEdge Rack Mount R720
 Server
Brand: American Dynamics



Scope

We are pleased to announce that we have released a new version of the VideoEdge Rack Mount NVR based on the R740 server platform. This new hardware provides expanded capabilities regarding throughput and overall system performance. To put more resources toward supporting this latest iteration, we are restating that support for the VideoEdge Rack Mount R720 server has ended.

The R720 server was discontinued at the end of 2015 and replaced with the R730 server at that time. It is now beyond the 5-year support period offered by American Dynamics and no further firmware; hardware troubleshooting or repair services will be provided for this product.

Product Lifecycle Milestones	Effective Date
End of Support – Firmware updates, hardware troubleshooting and repair services are not available after the effective date.	01/01/2021

Affected Products

The following product codes were discontinued.

Product Code	Description
ADVER06N0D1D	VE NVR 4.5,R720,4CAM,6TB R0
ADVER12R5D1D	VE NVR 4.5,R720,4CAM,9TB R5
ADVER18R5D1D	VE NVR 4.5,R720,4CAM,15TB R5
ADVER24R5D1D	VE NVR 4.5,R720,4CAM,21TB R5
ADVER30R5D1D	VE NVR 4.5,R720,4CAM,27TB R5
ADVER36R5D1D	VE NVR 4.5,R720,4CAM,33TB R5

The following replacement Product Codes were released.

Product Code	Description
ADVER140R5DJ	VideoEdge Rack Mount NVR, 140TB RAID 5, (160 Total), (2) 1Gb NIC, (2) 10Gb NIC, 2 Storage Sets, Redu
ADVER100R5DJ	VideoEdge Rack Mount NVR, 100TB RAID 5, (120 Total), (2) 1Gb NIC, (2) 10Gb NIC, 2 Storage Sets, Redu
ADVER88R5DJ	VideoEdge Rack Mount NVR, 88TB RAID 5, (96 Total), (2) 1Gb NIC, (2) 10Gb NIC, Redundant PS
ADVER72R5DJ	VideoEdge Rack Mount NVR, 72TB RAID 5, (80 Total), (2) 1Gb NIC, (2) 10Gb NIC, Redundant PS
ADVER64R5DJ	VideoEdge Rack Mount NVR, 64TB RAID 5, (72 Total), (2) 1Gb NIC, (2) 10Gb NIC, Redundant PS
ADVER50R5DJ	VideoEdge Rack Mount NVR, 50TB RAID 5, (60 Total), (2) 1Gb NIC, (2) 10Gb NIC, Redundant PS
ADVER40R5DJ	VideoEdge Rack Mount NVR, 40TB RAID 5, (48 Total), (2) 1Gb NIC, (2) 10Gb NIC, Redundant PS
ADVER30R5DJ	VideoEdge Rack Mount NVR, 30TB RAID 5, (40 Total), (2) 1Gb NIC, (2) 10Gb NIC, Redundant PS
ADVER16R5DJ	VideoEdge Rack Mount NVR, 16TB RAID 5, (24 Total), (2) 1Gb NIC, (2) 10Gb NIC, Redundant PS
ADVER08R0DJ	VideoEdge Rack Mount NVR, 8TB RAID 0, (2) 1Gb NIC, (2) 10Gb NIC, Redundant PS

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
Order Entry	(800) 507-6268
Sales	Contact your local sales rep. or email BTS-Inside.Sales@jci.com
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For additional information, please visit www.americandynamics.net.