

Product Lifecycle Notification

Date: 06/15/2022
Region: NA, EMEA, LATAM, APAC
Product: VideoEdge Local Client
Brand: American Dynamics



Scope

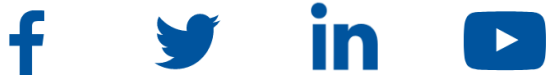
VideoEdge Local Client, the NVR-based VMS embedded on American Dynamics VideoEdge NVRs, will cease to be developed with new features or included in the installer package beyond the v6.0 release. We are pleased to announce that a new “on-NVR” VMS platform is under development and will provide expanded video performance and streamlined user experience.

Technical support and critical security patches will be maintained in alignment with our policy of supporting software for 3 years from date of release.

Product Lifecycle Milestones	Effective Date
End of Development – Date when the last version of the software was released or will be released. Software is still available for sale and will receive critical security and technical support.	June 13, 2022 – VideoEdge v6.0 release
End of Sale – Date that software will no longer be available and no new orders will be accepted.	September 1, 2022
End of Support – Last date of technical support, critical software patches, and repair services.	August 1, 2025

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
Order Entry	(800) 507-6268
Sales	Contact your local sales rep. or email BTS-Inside.Sales@jci.com
Technical Support	<p>American Dynamics North America: 800-507-6268 or 800-392-2873, Option 2</p> <p>South America: 561-912-6259, Option 2</p> <p>EMEA: +800-2255-8926 EMEA: +31-475-352-722 APAC: +800-2255-8926 APAC: +91-80-4199-0994 Or Email: Video-Support@jci.com</p>
Product Manager	Nathan Qualls



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For additional information, please visit www.americandynamics.net.