



## Product Lifecycle Notification

**Date:** 06/15/2022  
**Region:** NA, EMEA, LATAM, APAC  
**Product:** victorExpress  
**Brand:** American Dynamics



### Scope

victorExpress, the standalone, self-contained variant of American Dynamics victor Unified VMS, will cease to be developed with new features or included in the installer package beyond the previous v5.7.1 release. We are pleased to announce that a new standalone VMS platform for single-site or small deployment is under development and will provide expanded video performance and streamlined user experience.

Technical support and critical security patches will be maintained in alignment with our policy of supporting software for 3 years from date of release.

Product Lifecycle Milestones	Effective Date
<b>End of Development</b> – Date when the last version of the software was released or will be released. Software is still available for sale and will receive critical security and technical support.	September 1, 2021 (victor v5.7.1 release)
<b>End of Sale</b> – Date that software will no longer be available and no new orders will be accepted.	September 1, 2022
<b>End of Support</b> – Last date of technical support, critical software patches, and repair services.	August 1, 2025

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
<b>Order Entry</b>	(800) 507-6268
<b>Sales</b>	Contact your local sales rep. or email <a href="mailto:BTS-Inside.Sales@jci.com">BTS-Inside.Sales@jci.com</a>
<b>Technical Support</b>	<p><b>American Dynamics</b>            North America: 800-507-6268 or 800-392-2873, Option 2</p> <p>South America: 561-912-6259, Option 2</p> <p>EMEA: +800-2255-8926            EMEA: +31-475-352-722            APAC: +800-2255-8926            APAC: +91-80-4199-0994            Or Email: <a href="mailto:Video-Support@jci.com">Video-Support@jci.com</a></p>
<b>Product Manager</b>	Nathan Qualls



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For additional information, please visit [www.americandynamics.net](http://www.americandynamics.net).

