

Product Lifecycle Notification

Date: 11/11/2022
Region: Global
Product: VideoEdge Desktop NVRs
 Haswell CPU
Brand: American Dynamics



Scope

We are pleased to announce that we have released a new range of VideoEdge NVRs. This new hardware provides expanded capabilities regarding throughput and overall system performance. To put more resources toward supporting this latest iteration, we are restating that support for the following VideoEdge NVRs, based on the Intel Haswell CPU platform, has ended.

The following VideoEdge NVRs, based on the Haswell CPU, were discontinued at the end of February 2018 and replaced at that time. It is now beyond the 5-year support period offered by American Dynamics and no further firmware updates; hardware troubleshooting or repair services will be provided for these products.

Product Lifecycle Milestones	Effective Date
End of Support – Firmware updates, hardware troubleshooting and repair services are not available after the effective date.	02/28/2023

Affected Products

The following product codes are discontinued.

Product Code	Description
ADVED00N0N4G	VE DSKTP NVR, 0TB STRG 2 NIC
ADVED02N0N4G	VE DSKTP NVR, 2TB JBOD, 2 NIC
ADVED04N0N4G	VE DSKTP NVR, 4TB JBOD, 2 NIC
ADVED06N0N4G	VE DSKTP NVR, 6TB JBOD, 2 NIC
ADVED00N0H4G	VE DSKTP HYBRID 0TB STORAGE
ADVED02N0H4G	VE DSKTP HYBRID 2TB JBOD 2 NIC
ADVED04N0H4G	VE DSKTP HYBRID 4TB JBOD 2 NIC
ADVED06N0H4G	VE DSKTP HYBRID 6TB JBOD 2 NIC

The following new Product Codes were released.

Product Code	Description
ADVED00N0N5G	VideoEdge Compact Desktop NVR, 0 TB storage, 2 NIC
ADVED04N0N5G	VideoEdge Compact Desktop NVR, 4 TB JBOD, 2 NIC
ADVED06N0N5G	VideoEdge Compact Desktop NVR, 6 TB JBOD, 2 NIC
ADVED12N0N5G	VideoEdge Compact Desktop NVR, 12 TB JBOD, 2 NIC

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
Order Entry	(800) 507-6268
Sales	Contact your local sales rep. or email BTS-Inside.Sales@jci.com
Technical Support	<p>American Dynamics North America: 800-507-6268 or 800-392-2873, Option 2</p> <p>South America: 561-912-6259, Option 2</p> <p>EMEA: +800-2255-8926 EMEA: +31-475-352-722 APAC: +800-2255-8926 APAC: +91-80-4199-0994 Or Email: Video-Support@jci.com</p>
Product Manager	James McKnight



Johnson Controls

5757 N. Green Bay Avenue | P.O. Box 591 Milwaukee, WI 53201 | 441-524-1200

For additional information, please visit www.americandynamics.net.