

Product Lifecycle Notification

Date: 01/11/2024
Region: Global
Product: VideoEdge 1U PoE NVRs
 Haswell CPUs
Brand: American Dynamics



Scope

We are pleased to announce that we have released a new VideoEdge NVR range. This new hardware provides expanded capabilities regarding throughput and overall system performance. To dedicate more resources to support the latest iteration, we are restating that support for the VideoEdge 1U PoE NVRs based on the Intel Haswell CPU platform has ended.

The VideoEdge 1U PoE NVRs, based on the Haswell CPU, were phased out in February 2019 and it is now beyond the 5-year support period offered by American Dynamics.

No technical support, firmware updates, or repair services will be provided by American Dynamics for the affected products.

Product Lifecycle Milestones	Effective Date
End of Support – Firmware updates, hardware troubleshooting and repair services are not available after the effective date.	1 st March 2024

Affected Products

The following Product Codes will be discontinued.

Product Code	Item Code	Description
ADVER00N0NP16G	0101-0705-01	VE 1U NVR, 0TB JBOD,16P 2 NIC
ADVER04N0NP16G	0101-0705-02	VE 1U NVR, 4TB JBOD,16P 2 NIC
ADVER06N0NP16G	0101-0705-03	VE 1U NVR, 6TB JBOD,16P 2 NIC
ADVER12N0NP16G	0101-0705-04	VE 1U NVR, 12TB JBOD,16P 2 NIC
ADVER18N0NP16G	0101-0705-05	VE 1U NVR, 18TB JBOD,16P 2 NIC
ADVER24N0NP16G	0101-0705-06	VE 1U NVR, 24TB JBOD,16P 2 NIC

The following new Product Codes were released.

Product Code	Item Code	Description
ADVER00N0NP16G	0101-0775-01	VE 1U NVR, 0TB JBOD,16P 2 NIC
ADVER04N0NP16G	0101-0775-02	VE 1U NVR, 4TB JBOD,16P 2 NIC
ADVER06N0NP16G	0101-0775-03	VE 1U NVR, 6TB JBOD,16P 2 NIC
ADVER12N0NP16G	0101-0775-04	VE 1U NVR, 12TB JBOD,16P 2 NIC
ADVER18N0NP16G	0101-0775-05	VE 1U NVR, 18TB JBOD,16P 2 NIC
ADVER24N0NP16G	0101-0775-06	VE 1U NVR, 24TB JBOD,16P 2 NIC

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
Order Entry	(800) 507-6268
Sales	Contact your local sales rep. or email BTS-Inside.Sales@jci.com
Technical Support	<p>American Dynamics North America: 800-507-6268 or 800-392-2873, Option 2</p> <p>South America: 561-912-6259, Option 2</p> <p>EMEA: +800-2255-8926 EMEA: +31-475-352-722 APAC: +800-2255-8926 APAC: +91-80-4199-0994 Or Email: Video-Support@jci.com</p>
Product Manager	James McKnight



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For additional information, please visit www.americandynamics.net.