

Product Lifecycle Notification

Date:	09/09/2022
Region:	Global
Product:	VideoEdge 2U Hybrid & 3U Hybrid D-Series NVRs
Brand:	American Dynamics



Scope

We are pleased to announce that we have released a new VideoEdge NVR range. This new hardware provides expanded capabilities regarding throughput and overall system performance. To dedicate more resources to support the latest iteration, we are restating that support for the VideoEdge 2U Hybrid & 3U Hybrid D-Series NVRs has ended.

The VideoEdge 2U Hybrid & 3U Hybrid D-Series NVRs, were phased out in April 2018 and it is now beyond the 5-year support period offered by American Dynamics.

No technical support, firmware updates, or repair services will be provided by American Dynamics for the affected products.

Product Lifecycle Milestones	Effective Date
End of Support – Firmware updates, hardware troubleshooting and repair services are not available after the effective date.	1 st May 2023

Affected Products

The following product codes are discontinued.

Product Code	Description
ADVER00R0H2D	VE 2U HYBRID,16 ANLG CH,0TB
ADVER16R5H2D	VE 2U HYBRID,16 ANLG CH,16TB
ADVER30R5H2D	VE 2U HYBRID,16 ANLG CH,30TB
ADVER00N0H2D	VE HYBRID 2U,16ANLG,4IPCAM,0TB
ADVER06N0H2D	VE HYBRID 2U,16 ANLG,6TB STORE
ADVER12N0H2D	VE HYBRID 2U,16 ANLG,12TB STOR
ADVER18N0H2D	VE 2U HYBRID,16 ANLG CH,18TB
ADVER24N0H2D	VE 2U HYBRID,16 ANLG CH,24TB
ADVER00N0H2DVD	VE HYBRID 2U,16ANLG,4IPCAM,0TB
ADVER00R0H3D	VE 3U HYBRID,32 ANLG CH,0TB
ADVER16R5H3D	VE 3U HYBRID,32 ANLG CH,16TB
ADVER30R5H3D	VE 3U HYBRID,32 ANLG CH,30TB
ADVER00N0H3D	VE HYBRID 3U,32ANLG,4IPCAM,0TB
ADVER06N0H3D	VE HYBRID 3U,32 ANLG,6TB STORE
ADVER12N0H3D	VE HYBRID 3U,32 ANLG,12TB STOR
ADVER18N0H3D	VE 3U HYBRID,32 ANLG CH,18TB
ADVER24N0H3D	VE 3U HYBRID,32 ANLG CH,24TB
ADVER00N0H3DVD	VE HYBRID 3U,32ANLG,4IPCAM,0TB

The following new Product Codes will be released.

Product Code	Description
ADVER18R5H2G	VE 2U HYBRID W 16 AG,18TB RD5
ADVER30R5H2G	VE 2U HYBRID W 16 AG,30TB RD5
ADVER48R5H2G	2U Hybrid 16 ch, 48TB, RAID 5
ADVER60R5H2G	2U Hybrid 16 ch, 60TB, RAID 5
ADVER00N0H2G	VE 2U HYBRID W 16 AG 0TB
ADVER12N0H2H	2U Hybrid 16 ch, 12TB, JBOD
ADVER24N0H2H	2U Hybrid 16 ch, 24TB, JBOD
ADVER18R5H3G	VE 3U HYBRID W 32 AG,18TB RD5
ADVER30R5H3G	VE 3U HYBRID W 32 AG,30TB RD5
ADVER48R5H3G	3U Hybrid 32 ch, 48TB, RAID
ADVER60R5H3G	3U Hybrid 32 ch, 60TB, RAID 5
ADVER00N0H3G	VE 3U HYBRID W 32 AG,0TB
ADVER12N0H3H	3U Hybrid 32 ch, 12TB, JBOD
ADVER24N0H3H	3U Hybrid 32 ch, 24TB, JBOD
ADVER36N0H3G	3U Hybrid 32 ch, 36TB, JBOD

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
Order Entry	(800) 507-6268
Sales	Contact your local sales rep. or email BTS-Inside.Sales@jci.com
Technical Support	American Dynamics North America: 800-507-6268 or 800-392-2873, Option 2 South America: 561-912-6259, Option 2 EMEA: +800-2255-8926 EMEA: +31-475-352-722 APAC: +800-2255-8926 APAC: +91-80-4199-0994 Or Email: Video-Support@jci.com
Product Manager	James McKnight



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For additional information, please visit www.americandynamics.net.