

## Product Lifecycle Notification

<b>Date:</b>	09/09/2022
<b>Region:</b>	Global
<b>Product:</b>	VideoEdge 2U IP D-Series NVRs
<b>Brand:</b>	American Dynamics



### Scope

We are pleased to announce that we have released a new VideoEdge NVR range. This new hardware provides expanded capabilities regarding throughput and overall system performance. To dedicate more resources to support the latest iteration, we are restating that support for the VideoEdge 2U IP D-Series NVRs has ended.

The VideoEdge 2U IP D-Series NVRs, were phased out in March 2018 and it is now beyond the 5-year support period offered by American Dynamics.

No technical support, firmware updates, or repair services will be provided by American Dynamics for the affected products.

Product Lifecycle Milestones	Effective Date
<b>End of Support</b> – Firmware updates, hardware troubleshooting and repair services are not available after the effective date.	1 <sup>st</sup> April 2023

## Affected Products

The following product codes are discontinued.

Product Code	Description
ADVER00R0N2D	VE 2U NVR,4 IP CAM LIC,0TB
ADVER06R0N2D	VE 2U NVR,4 IP CAM LIC,6TB
ADVER12R0N2D	VE 2U NVR,4 IP CAM LIC,12TB
ADVER12R5N2D	VIDEOEDGE 2U NVR, 12TB RAID 5
ADVER18R5N2D	VE 2U NVR,4 IP CAM LIC,18TB
ADVER30R5N2D	VE 2U NVR,4 IP CAM LIC,30TB
ADVER00N0N2D	VE 2U NVR,4 IP CAM LIC,0TB
ADVER06N0N2D	VE 2U NVR,4 IP CAM LIC,6TB
ADVER12N0N2D	VE 2U NVR,4 IP CAM LIC,12TB
ADVER24N0N2D	VE 2U NVR,4 IP CAM LIC,24TB

The following new Product Codes will be released.

Product Code	Description
ADVER00R0N2G	VE 2U NVR, 0TB STORAGE 4 NIC
ADVER12R0N2H	2U NVR, 12TB, RAID 0
ADVER12R5N2G	VE 2U NVR, 12TB RAID 5, 4 NIC
ADVER18R5N2G	VE 2U NVR, 18TB RAID 5, 4 NIC
ADVER30R5N2G	VE 2U NVR, 30TB RAID 5, 4 NIC
ADVER48R5N2G	2U NVR, 48TB, RAID 5
ADVER60R5N2G	2U NVR,60TB, RAID 5
ADVER00N0N2G	VE 2U NVR, 0TB JBOD, 4 NIC
ADVER12N0N2H	2U NVR, 12TB, JBOD
ADVER24N0N2H	2U NVR, 24TB, JBOD

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
<b>Order Entry</b>	(800) 507-6268
<b>Sales</b>	Contact your local sales rep. or email <a href="mailto:BTS-Inside.Sales@jci.com">BTS-Inside.Sales@jci.com</a>
<b>Technical Support</b>	<p><b>American Dynamics</b>            North America: 800-507-6268 or 800-392-2873, Option 2</p> <p>South America: 561-912-6259, Option 2</p> <p>EMEA: +800-2255-8926            EMEA: +31-475-352-722            APAC: +800-2255-8926            APAC: +91-80-4199-0994            Or Email: <a href="mailto:Video-Support@jci.com">Video-Support@jci.com</a></p>
<b>Product Manager</b>	<a href="#">James McKnight</a>



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For additional information, please visit [www.americandynamics.net](http://www.americandynamics.net).