

Product Lifecycle Notification

Date: 01/11/2022
Region: Global
Product: VideoEdge Desktop NVRs
 B Series - Haswell CPUs
Brand: American Dynamics



Scope

We are pleased to announce that we have released a new VideoEdge NVR range. This new hardware provides expanded capabilities regarding throughput and overall system performance. In order to dedicate more resources to support the latest iteration, we are restating that support for the VideoEdge Desktop NVRs based on the Intel Haswell CPU platform has ended.

The VideoEdge Desktop B-Series NVRs, based on the Haswell CPU, were phased out in March 2018 and it is now beyond the 5-year support period offered by American Dynamics.

No technical support, firmware updates, or repair services will be provided by American Dynamics for the affected products.

Product Lifecycle Milestones	Effective Date
End of Support – Firmware updates, hardware troubleshooting and repair services are not available after the effective date.	1 st April 2023

Affected Products

The following Product Codes were discontinued.

Product Code	Description
ADVED00N0N4B	VE NVR DESK,4 IP CAM,NO STORAG
ADVED02N0N4B	VE NVR DESK,4IP CAM,2TB STORGE
ADVED04N0N4B	VE NVR DESK,4IP CAM,4TB STORGE
ADVED06N0N4B	VE DESK NVR, 4 IP CAM LIC,6TB
ADVED00N0H4B	VE HYBD 8 ANLG,4IP CAM, NO STOR
ADVED02N0H4B	VE HYBD 8 ANLG,4IP CAM,2TB STR
ADVED04N0H4B	VE HYBD 8 ANLG,4IP CAM,4TB STR
ADVED06N0H4B	VE DSK HYB,8 ANL CH,4IPCAM LIC

The following new Product Codes were released.

Product Code	Item Code	Description
ADVED00N0N4G	0101-0738-01	VE DSKTP NVR, 0TB STRG 2 NIC
ADVED02N0N4G	0101-0738-02	VE DSKTP NVR, 2TB JBOD, 2 NIC
ADVED04N0N4G	0101-0738-03	VE DSKTP NVR, 4TB JBOD, 2 NIC
ADVED06N0N4G	0101-0738-04	VE DSKTP NVR, 6TB JBOD, 2 NIC

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
Order Entry	(800) 507-6268
Sales	Contact your local sales rep. or email BTS-Inside.Sales@jci.com
Technical Support	<p>American Dynamics North America: 800-507-6268 or 800-392-2873, Option 2</p> <p>South America: 561-912-6259, Option 2</p> <p>EMEA: +800-2255-8926 EMEA: +31-475-352-722 APAC: +800-2255-8926 APAC: +91-80-4199-0994 Or Email: Video-Support@jci.com</p>
Product Manager	James McKnight



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For additional information, please visit www.americandynamics.net.