

## Product Lifecycle Notification

**Date:** 01/11/2024  
**Region:** Global  
**Product:** VideoEdge Rack Mount NVR R730  
**Brand:** American Dynamics



### Scope

We are pleased to announce that we have released a new VideoEdge Rack Mount NVR based on the R750 platform. This new hardware provides expanded capabilities regarding throughput and overall system performance. To dedicate more resources to support this latest iteration, we are restating that support for the VideoEdge Rack Mount R730 NVR series has ended.

The VideoEdge Rack Mount NVRs, based on the R730 platform, were phased out in May 2019 and it is now beyond the 5-year support period offered by American Dynamics.

No technical support, firmware updates, or repair services will be provided by American Dynamics for the affected products.

Product Lifecycle Milestones	Effective Date
<b>End of Support</b> – Firmware updates, hardware troubleshooting and repair services are not available after the effective date.	1 <sup>st</sup> June 2024

## Affected Products

The following product codes were discontinued.

Product Code	Description
ADVER06N0DF	VE NVR, 4 CAM LIC,6TB
ADVER18R5DF	VE NVR, 4 CAM LIC,18TB R5
ADVER36R5DF	VE NVR, 4 CAM LIC,36TB R5
ADVER48R5DF	VE NVR, 4 CAM LIC,48TB R5
ADVER66R5DF	VE NVR, 4 CAM LIC,66TB R5
ADVER90R5DF	VE NVR, 4 CAM,90TB R5
ADVER06N0DG	VE RACK MNT NVR 6TB RAID 4 NIC
ADVER18R5DG	VE RACK MNT NVR, 18TB RAID 5
ADVER36R5DG	VE RACK MNT NVR, 36TB RAID 5
ADVER48R5DG	VE RACK MNT NVR, 48TB RAID 5
ADVER66R5DG	VE RACK MNT NVR, 66TB RAID 5
ADVER90R5DG	VE RACK MNT NVR,90TB RAID 5
ADVER36R5DGEN	VE RACK MNT, 36TB RD5, IDRAC

The following replacement Product Codes were released.

Product Code	Description
ADVER200R6DK	VE Rack NVR, 200TB RAID 6
ADVER160R6DK	VE Rack NVR, 160TB RAID 6
ADVER144R6DK	VE Rack NVR, 144TB RAID 6
ADVER128R6DK	VE Rack NVR, 128TB RAID 6
ADVER112R5DK	VE Rack NVR, 112TB RAID 5
ADVER96R5DK	VE Rack NVR, 96TB RAID 5
ADVER64R5DK	VE Rack NVR, 64TB RAID 5
ADVER48R5DK	VE Rack NVR, 48TB RAID 5
ADVER36R5DK	VE Rack NVR, 36TB RAID 5
ADVER24R5DK	VE Rack NVR, 24TB RAID 5
ADVER02RDK	VE Rack NVR, 2TB RAID

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
<b>Order Entry</b>	(800) 507-6268
<b>Sales</b>	Contact your local sales rep. or email <a href="mailto:BTS-Inside.Sales@jci.com">BTS-Inside.Sales@jci.com</a>
<b>Technical Support</b>	<b>American Dynamics</b> North America: 800-507-6268 or 800-392-2873, Option 2  South America: 561-912-6259, Option 2  EMEA: +800-2255-8926 EMEA: +31-475-352-722 APAC: +800-2255-8926 APAC: +91-80-4199-0994 Or Email: <a href="mailto:Video-Support@jci.com">Video-Support@jci.com</a>
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For additional information, please visit [www.americandynamics.net](http://www.americandynamics.net).