tyco | American Dynamics

Product Lifecycle Notification

Date: January 3, 2025

Region: NA, EMEA, LATAM, APAC

Product: victor VMS

Brand: American Dynamics

Scope:

victor VMS by American Dynamics will continue to be developed with new features and security enhancements for the v6.4 release and beyond. However, to prioritize our development resources, drive innovation and continue to lead as a high-assurance, enterprise VMS solution certain older versions will cease to be supported.

Technical support and critical security patches will be maintained in alignment with our policy of supporting software for three years from date of release.

Software Version(s)	Release Date	End of Support
victor v5.4.1 (Unified) and Prior	July 31, 2019	August 1, 2022
victor v5.6 (Unified)	August 5, 2020	August 6, 2023
victor v5.7	May 5, 2021	May 6, 2024
victor v5.7.1	August 3, 2021	August 3, 2024
victor v5.9	January 10, 2021	January 11, 2024
victor v6.0 – 6.4 (Unified, incl. Service Packs)	June 6, 2022	January 3, 2028

Johnson Controls

We apologize for any inconvenience this may cause you; however, our teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your Area Sales Manager (ASM).

Contact Information	
Order Entry	(800) 507-6268
Sales	Contact your local sales rep. or email BTS-Inside.Sales@jci.com
Technical Support	**American Dynamics** North America: 800-507-6268 or 800-392-2873, Option 2 South America: 561-912-6259, Option 2 EMEA: +800-2255-8926 EMEA: +31-475-352-722 APAC: +800-2255-8926 APAC: +91-80-4199-0994 Or Email: Video-Support@jci.com
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