

Product Lifecycle Notification – End of Manufacturing/ End of Sale

Date: December 27, 2024

Region: Global

Product: VideoEdge 2U Hybrid NVR

Brand: American Dynamics

RE: Limited Stock Notice



We regret to inform you that due to component lifecycle challenges, the American Dynamics VideoEdge 2U Hybrid Recorder will be marked as End of Manufacturing and therefore End of Sale effective January 1, 2025. This comes on the heels of the recent Limited stock notice published on December 2, 2024.

The American Dynamics team will continue to support the Video Edge 2U Hybrid Recorder for a period of 5-years with ongoing technical support, critical firmware patches, and repair services when applicable.

Please be advised that this notice does not affect the VideoEdge 3U Hybrid Recorder, which remains fully available and is our recommended replacement option for continued support and enhanced performance.

We appreciate your understanding and continued support. Should you have any questions or require further assistance, please do not hesitate to contact our customer service team.

Webpage Link: [VideoEdge Hybrid NVRs - American Dynamics](#)

Product Lifecycle Milestones		Date
Limited Stock	Notice of a limited amount of raw materials that could lead to an urgent EOM status change.	December 2, 2024
End of Manufacturing	Last date of production at our manufacturing facilities. Inventory available for sale subject to change based on material availability	January 1, 2025
End of Sale	Product no longer available for sale, no new orders will be accepted. Inventory depleted and service stock will continue.	January 1, 2025
End of Support	Last date of technical support, critical firmware patches, and repair services. After this date we will make best efforts to provide support and repair services.	January 2030 (5-Years)

Impacted Products and Upgrade Recommendations

The following product codes will be kept active, and recommended replacement models indicated in the table below.

Product Code Phase Out	Description	Replacement Product Code
ADVER60R5H2G	VideoEdge 2U Hybrid with 16 analog channels, 60TB, RAID 5, (72 Total), 2 NIC	ADVER60R5H3G
ADVER48R5H2G	VideoEdge 2U Hybrid with 16 analog channels, 48TB, RAID 5, (60 Total), 2 NIC	ADVER48R5H3G
ADVER30R5H2G	VideoEdge 2U Hybrid with 16 analog channels, 30TB, RAID 5, (36 Total), 2 NIC	ADVER30R5H3G
ADVER24N0H2H	VideoEdge 2U Hybrid with 16 analog channels, 24TB, JBOD, 2 NIC	ADVER24N0H3H
ADVER18R5H2G	VideoEdge 2U Hybrid with 16 analog channels, 18TB, RAID 5, (24 Total), 2 NIC	ADVER18R5H3G
ADVER12N0H2H	VideoEdge 2U Hybrid with 16 analog channels, 12TB, JBOD, 2 NIC	ADVER12N0H3H
ADVER00N0H2G	VideoEdge 2U Hybrid with 16 analog channels, 0TB storage, 2 NIC	ADVER00N0H3G

Note: We apologize for any inconvenience this may cause; however, we are confident that the Video Edge 3U Hybrid NVR will more than satisfy your needs. American Dynamics teams are prepared to assist you to ensure a smooth transition. If you would like to discuss any of the above, please do not hesitate to contact your American Dynamics Area Sales Manager (ASM).

CONTACT INFORMATION	
Sales	Contact your local sales representative: https://www.americandynamics.net/home/contactus
Customer Service and Order Entry	customerna@tycoint.com North America: +1-800-507-6268 Alt Phone: +1-800-392-2873
Technical Support	Login - American Dynamics Support Portal
Website	https://www.americandynamics.net/Home/Index

Please note, software is available for download in the support portal. Make sure to register [here](#).